



General Information for New Townhome Residents - Welcome to Suncrest Village

As of May 12, 2020

New owners and residents are required to register with the Suncrest Village HOA office upon move-in. Please call 304-598-5815, Monday-Friday, during regular office hours to schedule an appointment.

Regular office hours: (For special hours, see www.suncrestvillage.net/general-info/)

- 9am-5:30pm, Monday – Friday
- Noon – 4pm, Saturday (for mail pick-up only)

Electric: To activate new service, contact Mon Power at 1-800-686-0022. Currently, the service is either listed under the name of the previous homeowner or resident. Have the electric put in your name on move-in day or at closing (for homeowners). The new service address is: Your **name** - Your **house number and street name** - Morgantown, WV 26505

Cable: to contact the local cable service provider, call Comcast at 1-800-391-3000 or visit comcast.com. Other service options are available; however, if you are considering satellite service and wish to have a dish installed, you must have written permission from the Suncrest Village HOA in advance.

Garbage: Townhome owners/residents have an option to either use the compactor at the mail center (included in HOA fees) or to use a private company to pick up trash and recycling at the residence (additional costs apply for this option). Currently, Republic Services is the most popular service provider in our community. Contact information at <https://www.republicservices.com/>. No garbage may be stored on the decks or the front landing. For more garbage policies and restrictions, see the “Repeated Reminders, Policies, and Covenants and Restrictions” at <https://www.suncrestvillage.net/townhomes>.

Water: To arrange service for water, call the Morgantown Utility Board at (304) 292-8443 or visit <https://mub.org/>.

Move-in/out: Contact our office for information regarding oversized delivery trucks.

Gate devices: Gate devices have been assigned to each unit at Suncrest Village. In order for devices to be activated and for your name to be added to our entry directory, residents are required to register their vehicles in person at our office.

Mail: USPS packages, shipped via regular mail, that are too large for your mail box will be delivered to the main office. If there is a package for you at our office, you must provide the USPS package notification slip that will be placed in your mailbox when a package is delivered.

Rules and Regulations: See “Repeated Reminders” in this package. Other updates and reminders will be sent to homeowners via email and posted at <https://www.suncrestvillage.net/townhomes>.



Townhome Association - Repeated Reminders

These are the most repeated reminders related to the townhomes. For additional information, policies, and covenants and restrictions, please visit suncrestvillage.net/townhome-news.

- **Parking:** Absolutely no parking in the roadways or grass areas. Violators will be towed at the owner's expense and may be fined by the SVTHOA. A car will be deemed to be parked in the roadway if any tire is touching the blacktop.
- **Speed limits:** The speed limit upon entering the development is **5 miles** per hour. And, the speed limit throughout the development is **15 miles** per hour.
- **Entrance and exit gates:** only **one** vehicle at a time may pass through the gate. When someone is at the gate access panel/monitor, you must wait in line for them to pass through the gate. **DO NOT** go around them and **DO NOT** use your remote/card to open the gate for them or anyone.
- **Deck rails** are not to be used for drying beach towels, clothing or any other items, hanging flags, etc. We must keep the outside appearance uniform.
- If you are a smoker, **PLEASE** do not throw your cigarette butts into the mulch or in the grass areas - including your yard, your neighbor's yard, or the common areas for fire prevention and appearance purposes.
- **Swimming pool:**
 - Glass of any type and/or alcohol are **NOT** permitted.
 - Pool guests must be accompanied by the owner or resident at **ALL** times.
 - Every resident must have their green pool permit and every person at the pool must have a green wristband. To buy more wristbands, please contact the office during normal office hours.
 - Keep in mind that our pool is used by families and be respectful of others at all times.
- **Garbage:** No garbage bags or containers are to be stored on the decks or outside of the unit for any length of time. This can lead to rodent infestation and is very unsightly and unsanitary.
- Absolutely **NO** hazardous materials and/or liquids allowed in garbage bags.
- Absolutely **NO** garbage bags and/or debris are to be left outside the compactor area or mail area. **PLEASE** use the trash compactor properly.
- **Disposal of large boxes:** to dispose of large boxes, you must tear them down **BEFORE** placing them inside the trash compactor.
- **Disposal of furniture:** No furniture is to be placed in or outside of the trash compactor. For more information, please call the office or visit www.suncrestvillage.net/general-info.
- **Pets:** pet waste must be picked up and disposed of properly in the receptacles provided.
- All pets must be on a leash at all times!
- Noise levels need to be kept at a minimum after 10 p.m. Please respect your neighbors.
- Exterior holiday lighting and decorations must be removed no later than 10 days after the given holiday.