



General Information for New Residents Condos - Welcome to Suncrest Village

As of May 12, 2020

New owners and residents are required to register with the Suncrest Village HOA office upon move-in. Please call 304-598-5815, Monday-Friday, during regular office hours to schedule an appointment.

Regular office hours: (For special hours, see www.suncrestvillage.net/general-info)

- 9am-6pm, Monday – Friday
- Noon – 4pm, Saturday (for mail pick-up only)

Electric: To activate new service, contact Mon Power at 1-800-686-0022. Currently, the service is either listed under the name of the previous homeowner or resident. Have the electric put in your name on move-in day or at closing (for homeowners). The new service address is: Your **name** - Your **unit #** Suncrest Village - Morgantown, WV 26505.

Cable: to contact the local cable service provider, call Comcast at 1-800-391-3000 or visit comcast.com. Other service options are available; however, if you are considering satellite service and wish to have a dish installed, you must have written permission from the Suncrest Village HOA in advance.

Move-in/out: If you will be using an elevator during your move-in, it is important that you contact our office in advance of move-in (at least 48 hours, M-F) to allow our staff to install protective padding (cab pads) in the elevator. Contact our office for information regarding oversized delivery trucks.

Mail: USPS packages, shipped via regular mail, that are too large for your mail box will be delivered to the main office. If there is a package for you at our office, you must provide the USPS package notification slip that will be placed in your mailbox when a package is delivered.

Garbage: All condo residents must use the trash compactor, which is located at the mail center. No furniture is permitted. For additional details, see "Repeated Reminders."

Gate devices: Gate devices have been assigned to each unit at Suncrest Village. In order for devices to be activated and for your name to be added to our entry directory, residents are required to register their vehicles in person at our office.

Rules and Regulations: See "Repeated Reminders" in this package. Other updates and reminders will be sent to homeowners via email and accessible via www.suncrestvillage.net/owners-residents.



Repeated Reminders - Condos

As of May 12, 2020

- Only *Gas Grills* are permitted on your decks! Absolutely NO charcoal.
- Porch shades are NOT allowed to be used. We must keep the outside appearance uniform.
- Deck rails are not to be used for drying beach towels or for any other clothing or items.
- If you're a smoker, PLEASE do NOT throw your cigarette butts into the mulch! For fire prevention and appearances, use ashtrays or the receptacles that have been provided. Please do NOT dispose of cigarettes in the hallways, stairwells, garages or elevators. In the past, carpets have been burned and a fire could start, resulting in injury or death. Please dispose of cigarette butts properly.
- Swimming pool: glass of any type and/or alcohol are NOT permitted. Pool guests MUST be accompanied by owner/resident at ALL TIMES. All attendees must have a green pool wrist band and each resident must have their green pool tag permit when at the pool.
- NO garbage bags permitted in the hallways or garage at any time.
- Carry your garbage, do NOT drag it. This causes tears in the bags resulting in debris and fluids onto the carpets and walkways. Also, use quality garbage bags or double bag to avoid tears.
- Do not place liquids in garbage bags. Absolutely NO hazardous materials and/or liquids allowed in garbage bags. Please avoid overstuffing the garbage bags, which could also result in tears.
- All garbage bags and boxes MUST BE PLACED INSIDE THE COMPACTOR. Boxes must be broken down before placing in the compactor. After putting garbage into the compactor, you must close and lock the door then push the button to compact. This should be done EVERY time you use the compactor! Absolutely NO garbage is to be left outside the refuse area or mail center!
- Furniture is NOT to be disposed of at the Refuse Area. You may call our office and we will tell you what arrangements you can make for furniture disposal.
- Pets: Per our County Ordinance, pets need to be on a leash at all times. Pet waste needs to be picked up and properly disposed of in the provided receptacles throughout our development. Failure to pick up after your pet is unsightly, unsanitary and disrespectful to others in this development.
- Noise levels in hallways/stairwells and parking lots needs to be kept at a minimum after 10:00pm. Please be respectful to your neighbors.
- Exterior holiday lighting and decorations need to be removed no later than ten (10) days after the given holiday.
- All window treatments must be white or ivory in color when viewing from the exterior of the building.